

## COVID 19- FAQ

**We understand this time of year should be filled by making memories with your friends and families, exploring your dream college, and graduation ceremonies. We want you to know we understand there is considerable uncertainty at this time and want you to know we are here for you. Below you will find information regarding how we plan to deal with Covid-19 as it pertains to you in the upcoming months by answering questions we have begun to receive from other residents and parents just like you.**

**What will happen if the university decides to delay the start of the semester or cancels it all together?**

If the university decides to delay the start of the fall semester, Armory House will prorate the rent to reflect the new start date of the semester for those who have not yet moved in.

**Will I still be able to move in on the official fall move in dates if the university decides to delay the start of the semester?**

Armory House will allow residents to move in starting with the first official move in date, assuming there are no risks to the health and well being of those in the campus community.

**What is the standard Armory House Cancellation policy?**

As the Armory House contract states: "If the Student withdraws from the University of Illinois of his own accord, or chooses not to attend the University, the Contract shall be cancelled and the Student and Guarantor shall be obligated as follows: Cancellation prior to April 1, 2020, a fee of \$300 will be charged, cancellation between April 1, 2020 and April 30, 2020 a fee of \$500 will be charged, cancellation between May 1, 2020 and May 31, 2020 a fee of \$1,000 will be charged, and any date after June 1, 2020, an amount equal to 70% of the contract shall be due."

**What if the U.S. government initiates travel restrictions which do not allow me to enter the U.S.?**

In the event the U.S. government initiates travel restrictions into the United States from your country, you need to email our office immediately. Depending upon the duration of the travel restrictions, your contract with Armory would either be prorated for the time you were unable to be on campus due to the travel restrictions, or your contract would be terminated (with a full refund minus the non-refundable application fee) if the travel restrictions were extended such that you would not be able to attend the University of Illinois on campus for the academic year.

**Visa approval-** International students are required to provide a copy of their visa to the Armory House office once it has been approved, but no later than July 1. This can be done by making a photocopy and scanning that to [info@armoryhouse.com](mailto:info@armoryhouse.com). If proof is not provided by July 1, Armory House reserves the right to cancel the lease.